

## BOOKINGS

1. Bookings made by telephone will remain firm provided we receive the amount due within 48 hours.
2. If the period booked starts within 6 weeks of the date you make your booking, you are required to pay the total price of the period booked on returning the booking form.
3. If the period booked starts more than 6 weeks after the date you make your booking, you are required to pay a deposit of 25% of the total rent due for the period booked.
4. If you pay a 25% deposit, the balance must be received not less than **6 weeks** before the date upon which the period booked begins. We do not undertake to remind you and if we do not receive the balance when due we reserve the right to cancel your booking, or refuse your entry to the property.
5. Because of the personal nature of the accommodation being provided we will not accept a booking and nor will any booking be deemed to be accepted until we have received details of the proposed occupiers and have confirmed the booking by signing and returning to you a copy of the Booking Form.

## SECURITY DEPOSIT

6. A returnable **security deposit cheque of £300 for each apartment, £900 for the Chalet Randonnée and Grand Chalet**, must be received not less than 6 weeks before the date upon which the period booked begins. We do not undertake to remind you and if we do not receive the security deposit cheque when due we reserve the right to cancel your booking, or refuse your entry to the property.
7. By signing the booking form you agree to indemnify us in respect of
  - a. any ancillary charges incurred by any of the occupiers or any other persons permitted to enter the property during the occupiers' stay, whether such charges relate to telephone, groceries or other services used
  - b. any loss, breakage or damage arising during the stay
  - c. the reasonable cost of remedying any breach of the obligations undertaken by you and the occupiers under this letting agreement
8. Deductions will be made from the security deposit in the event of any such service or any damage, breakages and final cleaning costs incurred by you in respect of the property. The property must be left clean by you and rubbish disposed of otherwise a charge of £30 will be deducted. An invoice can be supplied on demand.

## PAYMENTS

9. All payments must be received in sterling and must be made by you. We will accept other currencies cheques provided that you have previously agreed with us the applicable rate of exchange at the time your payment is made.
10. We regret that occupiers cannot be admitted to a property unless full payment has been received.
11. Interest on all overdue amounts will be charged at the rate of 5% per annum and shall accrue from day to day from the date due for payment down to the actual date of payment.

## HOLIDAY LETTING

12. Once we have accepted your booking as provided for in paragraph 5, a residential letting agreement will have been entered into on the terms set out in the booking form and above and on the terms set out below:
13. Unless otherwise agreed all lettings are for a minimum period of 1 week.
  - a. The occupiers named on the booking form will have the right to occupy the property specified in the booking form for the period specified in the booking form together with the right to use the furniture and effects in the property as shown on an inventory which you or the proposed occupiers will be asked to approve before the beginning of the period booked.
  - b. You agree:
    - i. to ensure that all of the occupiers observe and perform all the terms of this agreement
    - ii. not to make any change or alteration or addition to the property or fix anything to the walls or damage it in any way or remove any of the furniture or effects or carry out any redecoration
    - iii. not to do or allow to be done anything which might be a nuisance to the owner of the property or other occupiers or neighbours or which might invalidate any insurance policy related to the property or otherwise increase the premium payable
    - iv. to pay for the washing of all linen and for the washing and cleaning of all covers, blankets and curtains which are soiled during the period booked except for normal wear and tear (£30).
    - v. to pay all charges made for the use of the telephone at the property during the period booked.
    - vi. to allow us with or without workmen to enter and view the property on reasonable notice (except in the case of emergency when no such notice will be necessary) to carry out any repairs which may be necessary during the period booked.
    - vii. to report to us as soon as possible any disrepair or defect in the property or any installation in the property.
    - viii. to leave the property and furniture at the end of the period booked in the same clean state and condition as they were at the beginning and to pay for the repair or replacement of all items of furniture and effects as may be broken lost damaged or destroyed during the period booked.
    - ix. not to assign or sublet the property
    - x. not to use or allow the property or any part of it to be used for any illegal or immoral purpose.
    - xi. not to play any musical instrument or sound reproduction equipment so as to be audible outside the property.
    - xii. to give us a copy of any notice affecting or relating to the property within 7 days of it being received in the property.
    - xiii. not to keep any animals or reptiles on the property without the owner's prior written consent.
    - xiv. not to hang any washing clothes or other articles outside the property (excluding patio area).
    - xv. to remove all rubbish from the property and to place it within the dustbin or receptacles provided.
    - xvi. not to alter or install any locks in or about the property or have any additional keys made without our prior written consent.

- xvii. If at any time during the period booked you break any of your obligations then we can re-enter the property and this holiday letting will then immediately end but without prejudice to any other rights and remedies which the Owner may have.
- xviii. This letting is made on the basis that the property is to be occupied by you as holiday accommodation during the period of the letting.

## CANCELLATION

14. All cancellations must be notified to us in writing. Telephone cancellations will not be accepted. The date of receipt of the cancellation notice will be deemed to be the date of cancellation. If you cancel your booking you will be liable to pay the following charges if cancellation takes place:
  - a. 8 weeks or more before the Holiday Date: **Initial Deposit.**
  - b. 6-8 weeks before the Holiday Date: **50 per cent of full Fee.**
  - c. less than 6 weeks before commencement of booking: **full Fee.**
15. If you have failed to pay the balance not less than 6 weeks before the date upon which the period booked begins we reserve the right to deem the Booking to have been cancelled in which event the relevant cancellation charge shown in clause 14 above will be payable.
16. We reserve the right to cancel a booking at any time before the date on which it begins or terminate a letting at any time before the end of the period booked. We would expect only to do this to accommodate any building work or for some other reason unforeseen by us at the time your booking was accepted. In this unlikely event, we will refund in full all money received by us for the booking (less a sum proportionate to any part of the period booked which shall already have expired) but we will have no liability beyond this. We will, of course, do what we can to provide you with a suitable alternative property.

## DISCLAIMER

17. For the avoidance of any doubt, we will not be responsible for any financial loss or for damage to the belongings of any persons permitted to occupy the property or for any injuries sustained by them or any member of their party (save that this disclaimer does not apply to death or personal injury caused by negligence). We recommend that you take out insurance to cover any loss or damage or personal injury.

## ARRIVAL AND DEPARTURE

18. In order to allow the housekeeper time to prepare, occupiers may not enter the property before 3.00pm on the day of their arrival and we ask that they vacate the property by 10.00am on the date of their departure. We will be flexible on these times where we are able.
19. On the day of departure please complete an inventory check. You are asked to advise us on the date of departure of any loss or damage to the property arising during the period booked. You will be notified of any telephone or other charges promptly after departure and usually within 21 days of the end of the period booked which will be deducted from the security deposit cheque.

## GOVERNING LAW

20. The letting, the booking form and these terms are all governed by and shall be construed in accordance with English law and you and by completing the booking form you agree to submit to the non- exclusive jurisdiction of the English courts.

## WARRANTY OF AUTHORITY

21. By signing the booking form you warrant that you have the authority to bind the persons who will be residing at the property to the terms of the letting as set out above and on the booking form.

### Options:

#### End of stay cleaning:

- Apt. £30 to £40
- Chalet Rando £45 / Grand Chalet £60

Cot: £10/week

Hair dryer: £7/week

Double bed linen pack: £10

Single bed pack: £8

Towel Bale: £6

**THE BALANCE AND THE SECURITY DEPOSIT CHEQUE MUST BE RECEIVED NOT LESS THAN 6 WEEKS BEFORE THE DATE UPON WHICH THE PERIOD BOOKED BEGINS**

THE OCCUPANT having fully read the conditions of this contract, accepts it in its entirety and signs below

Date:

Signature: